



**Welcome!**

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[www.bauserhaus.com](http://www.bauserhaus.com)

**If possible, please print out and complete these documents and bring them with you to your initial orientation or feel free to scan and email them to [info@bauserhaus.com](mailto:info@bauserhaus.com). Thank you!**

### **BauserHaus Dog Services Client Agreement and Liability Waiver**

Dog's Name (Please print) \_\_\_\_\_

Owner's Name \_\_\_\_\_

PLEASE READ CAREFULLY. THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE BAUSERHAUS AND RELATED PARTIES. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY. SEEK THE ADVICE OF LEGAL COUNSEL IF YOU ARE UNSURE OF ITS EFFECT.

In consideration of my dog becoming a client at BauserHaus for daycare or overnight boarding, I make the following representations and agree to all of the following policies, procedures, terms and conditions:

- I hereby declare to BauserHaus that I am the legal owner of my dog; that my dog has not been exposed to distemper, rabies, or parvovirus within the past thirty (30) days, that my dog has been inoculated as indicated by records presented.
- Due to the many outstanding benefits of dog socialization and BauserHaus' commitment to the safety and well-being of my dog, I agree that the benefits of dog socialization outweigh the risks. Furthermore, I request a socialized environment for my dog while under the care of BauserHaus.
- My dog meets the following requirements - he/she is six months of age or older (unless specifically attending a class for younger puppies); he/she is spayed or neutered; is current on his/her Rabies, Distemper and Bordetella vaccinations; is in good general health and free of ticks, fleas or other parasites; is not aggressive; meets all other municipal or state license and other requirements
- My dog is not aggressive. I understand that aggressive dogs are not permitted to attend BauserHaus and that if my dog acts aggressively or exhibits unacceptable behavior he/she may be separated from the other dogs. Aggressive dogs may be asked not to return. Such determinations shall be made at the sole discretion of BauserHaus staff.
- I understand that I am responsible for any harm caused by my dog while my dog is attending BauserHaus dog daycare. I shall indemnify Renatales Inc. DBA BauserHaus against any claim made against the corporation or losses or damages of any kind suffered by BauserHaus as a result of my failure to inform BauserHaus of any pre-existing condition the dog may have (such as illness or aggression problems). **I understand and agree that in admitting my dog to the BauserHaus facility, staff has relied on my representation that my dog is in good health and has not harmed or shown aggressive or threatening behavior towards any person or any other dog.**
- I have disclosed and shall continue to disclose on an ongoing basis, any and all medical or other conditions, including but not limited to personality concerns or behaviors that may affect, limit or prevent my dog's ability to participate in playgroups or otherwise attend BauserHaus.
- I hereby release BauserHaus, its agents, officers, sub-contractors, employees, animal owners, customers, and potential customers of BauserHaus from any and all liabilities, financial, and otherwise, for injuries to myself, my dog, or any other property of mine, which arise in any way

## BauserHaus Dog Services Client Agreement and Liability Waiver – PAGE TWO

from services and/or products provided by or as a consequence of my association with BauserHaus.

- ☐ I agree to assume all liabilities and responsibilities, financial and otherwise, for the behavior and health of my dog. In consideration of the services rendered by BauserHaus, I waive any and all claims, actions, or demands of any nature, foreseen or unforeseen, that I may have against BauserHaus relating to the care, control, health, and/or safety of my dog arising during pick-up, transport, drop-off, and stay at the facilities.
- ☐ I authorize BauserHaus to do whatever they deem necessary for the safety, health, and well-being of my dog while under the care of BauserHaus, including seeking professional veterinary treatment for my dog. **I, the owner, shall pay any expenses so incurred.** I understand and agree that any problem or injury that develops with my dog will be treated as deemed best by BauserHaus Management. Either my veterinarian or the BauserHaus attending veterinarian will be contacted in the event of a medical problem that is serious in nature. In the unlikely event that my animal were to become deceased while at the daycare, I will be notified immediately of the situation and the body will be taken to my designated vet or will be held per request until owner's arrival. **I, the owner, shall pay any expenses so incurred.**
- ☐ I understand that the daycare is a place where animals co-mingle in groups. I understand my animal may be placed in a crate for "time outs" not to exceed twenty minutes, for overnight boarding care or if injured. I understand that squirt water bottles are used for correcting inappropriate behavior. In extreme cases dogs may be muzzled for their protection or the protection of others. I understand that when dogs play in groups nicks and scratches may occur. Daycare staff may or may not notify me immediately. If the injury is not serious staff may feel it is OK to leave the dog until the end of the day and let me know about it when I pick up. If the injury is determined to be serious I will be notified immediately.
- ☐ I understand participation in playgroups is at the sole discretion of BauserHaus staff and that dogs may be separated from other dogs or asked to leave for any reason at the sole discretion of BauserHaus management. I understand that BauserHaus has the right to refuse service to me and/or my dog at any time for any reason. I understand that if my dog has a history of or repeatedly demonstrates aggression or biting of humans or animals, BauserHaus reserves the right to refuse service. I understand that all bites will be reported to the local authorities as required by law.
- ☐ I understand that videos and pictures will be taken of my dog(s) and used for marketing purposes.
- ☐ I agree that I will not neglect to pick up my dog from BauserHaus by the time he/she is scheduled to leave without providing notification. I understand that if my dog is left at the daycare for a period of seven days without contact from me and every reasonable effort has been made to contact me, as well as the In Case of Emergency alternate contact, my dog will be considered abandoned and necessary steps will be taken to turn the animal over to the proper authorities. **Any dog that is left without any contact, instruction or notification from me, of the ability, willingness or plans to pick him/her up by myself or my personal representative or agent, will be considered abandoned upon the seventh day of such notification failure. I FULLY UNDERSTAND AND AGREE THAT IF I ABANDON MY DOG AT BAUSERHAUS I MAY BE UNABLE TO RETRIEVE POSSESSION OF MY DOG AND WILL HAVE NO RECOURSE AGAINST RENATALES INC. DBA BAUSERHAUS.**

By signing below, I acknowledge that I have read this Client Agreement and Liability Waiver in its entirety and agree to the terms. This agreement shall be binding for a period of ten (10) years from the date of signature below.

**Client Signature** \_\_\_\_\_ **Date Signed** \_\_\_\_\_